iDware

Credential Management

Handling the creation, issuance, tracking, and revocation of credentials by integrating data from various HR systems
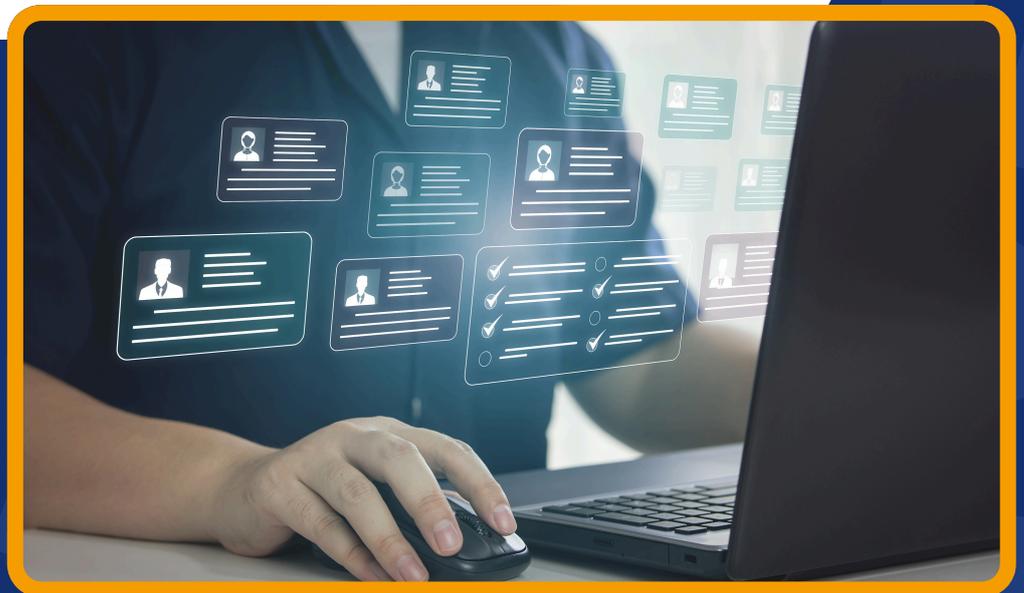
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The ID-ware Credential Management Module simplifies the handling of credentials and user management (onboarding & offboarding, tracking, authorisation/revocation of credentials) by using a centralised platform.

Managing credentials in large organisations with multiple locations is challenging, both for security and administrations. It is hard to track who has access to what and quickly revoke permissions when needed, putting your assets at risk. Additionally, using different systems to manage credentials wastes valuable time.

The ID-ware Credential Management Module solves these issues, as it generates a personalised smart card with multiple functionalities, replacing the need for separate credentials. During the enrolment process, photographs, biometric or personal data are centrally stored for authentication purposes. A standard web browser is used to set up an enrolment station which manages connected photo-capture tools and card printers/encoders.

It also updates connected systems (e.g. access control, time tracking, canteen billing, parking, locker management, and follow-me printing) with the card's status, such as valid, invalid, lost, or stolen.

Function Overview

Credential Lifecycle Management
Efficiently manages the lifecycle of access and identity credentials, including bulk issuance and lifecycle management for single or multi-location premises.

Process Automation
Credentials are produced efficiently and personalisation is managed by a workflow. The authorisation and revocation of credentials is automated.

Card Personalisation / Enrolment Stations
Cards can be created, encoded & personalised using enrolment workstations, either within your organisation or through our Credentials as a Service option.

User Self-Service
User Self-service is provided, enabling users to e.g. request and activate cards, block lost cards and request a replacement card.

Reporting/Evaluations
Via the integrated Report Designer, the creation of comprehensive reports and evaluations is automated and simplified.

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Source Data

Operator

PIAM Suite
‹OCMS›

User Self-Service

Library | Lockers | Access | Cashier/Canteen | Parking | FollowMe-Printing
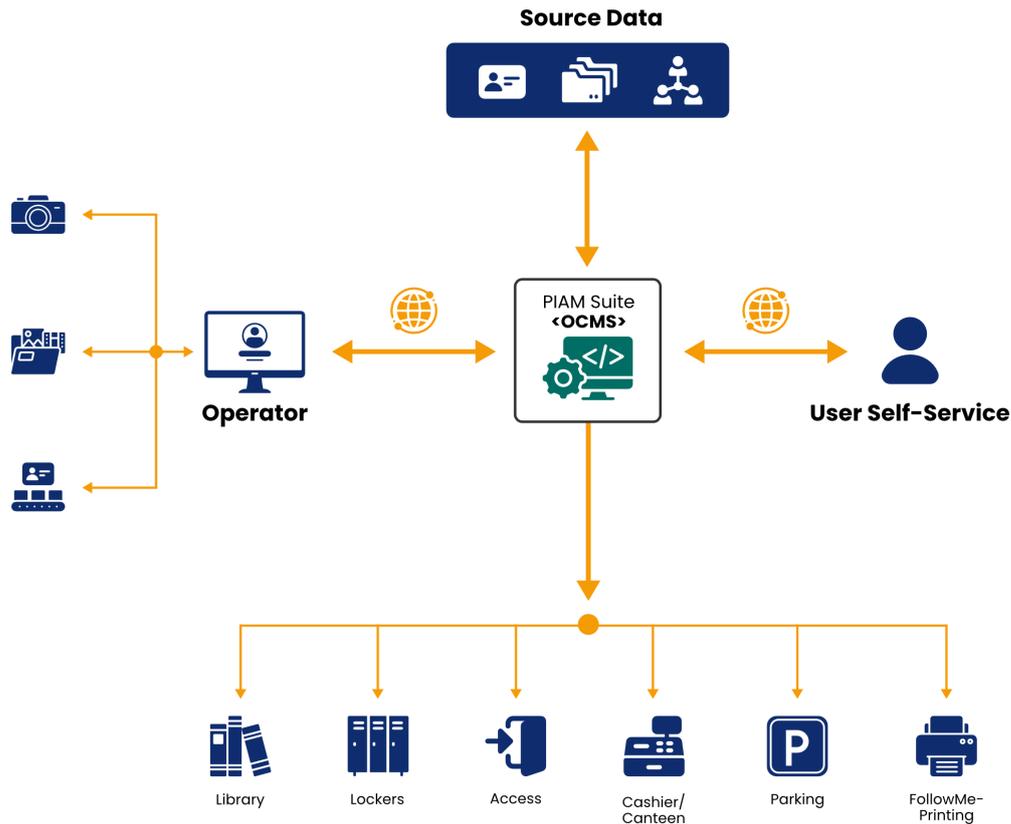
Key Benefits

Centralisation
Centralised platform for simplified handling of credentials & user management

Risk reduction
Fast response: reducing risk by blocking all permissions from a single source

Efficiency
Automated processes and workflows increase efficiency

Scalability
Easy scalability to adapt to increased personnel

Integration
Full integration with third-party systems: physical access control, work time recording, parking & locker management, etc.

Lifecycle
Secure lifecycle management of credentials complying with all applicable regulations

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Sample Lifecycle of a Credential
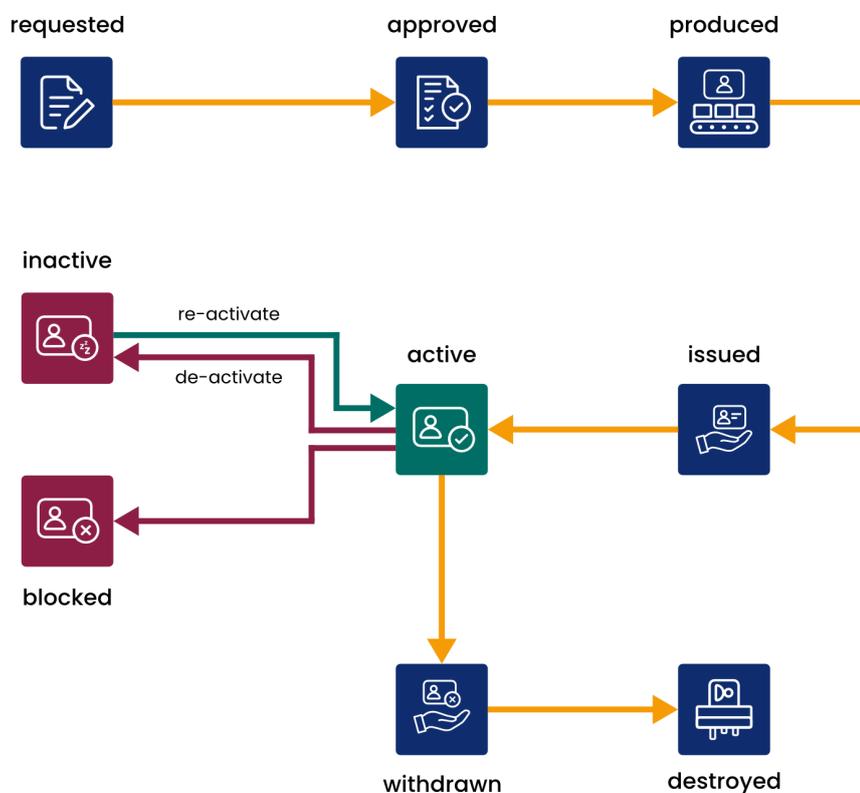
The ID-ware Credential Management Module enables the creation of a trusted credential for each person, with an approved design and the right permissions, and it manages the whole credential lifecycle.

- Facilitated and configurable enrolment process
- Managed personalisation: Designated workflow & photos can be captured, checked and validated
- Trusted credential with an approved design and the right permissions

For large projects, you have the option to outsource card personalisation to ID-ware.

About us

ID-ware is a leading global provider of Physical Identity and Access Management (PIAM) solutions.
With over 20 years of experience, we are specialised experts for effective identification and authentication processes to support large-scale organisations.

Our innovative and secure products in connection with our strong principle of long-term partnerships make our customers profit from customised solutions for their complex environments.

Netherlands: +31 70 337 1500
Germany: +49 69 210 8555 60
UK: +44 20 8050 2648

info@id-ware.com